



Attachment 3 – Form of Waste Management Plan	

Planning for Less Waste Part DI

APPENDIX 1 – A

Waste Management Plan Form 1 – Land use or activity proposed.

Outline of Proposal						
Site Address:						
Applicant's Name and Add	ress:					
Name:						
Address:						
	Fax:					
Telephone:	Mobile:					
	E.mail:					
Building and other structur	os currently on site.					
bullaring and other structur	es currently off site.					
Brief description of proposa	al:					
The details provided on this form are my intentions for managing waste related to this project:						
Signature of Applicant:		Date:				

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APPENDIX 1 – B - DEMOLITION

Waste Management Plan Form 2 – Details of waste management (demolition phase)

		DESTINATION				
MATERIALS ON		Reuse a	Disposal			
Town of motorials	Estimated No. 114		OFF-SITE			
Type of materials	Volume Weight (m3) (t)	Specify proposed reuse or on- site recycling methods	Specify contractor and recycling outlet	Specify contractor and landfill site		
		, 3				

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APPENDIX 1 - C - CONSTRUCTION

Waste Management Plan Form 3 – Details of waste management (construction phase)

			DESTINATION			
MATERIALS ON-SITE			Reuse and	Disposal		
_		Estimated		ON-SITE	OFF-SITE	
Type of materials	Volume. (m3)	Weight. (t)	Specify proposed reuse or on- site recycling methods	Specify contractor and recycling outlet	Specify contractor and landfill site	

Attachment 4 - Complaints Management Process



- Project Webpage
- 1800 Project Hotline
- Resident Meeting
- With Project Liaison Officer

Ccmplaints to logged in Complaint Management Register

- Consultation with Complainant
- On-Site Investigations
- Discussions with Project Team & Contractor
- Discussions with Village Staff

There would not be any further consultation with the complainant prior to the implementation of a resolution where the source of a complaint gives rise to the need for an urgent or obvious solution.

- Project Webpage
- 1800 Project Hotline
- Resident Meeting
- Project Liaison Officer
- Project Manager

Complaint Closed

Attachment 5 - Complaints Management Register	

Complaint					Action			
No	Complainant	Contact Details	Date Raised	Issue	Details	Reported Via	Correction Action to Date	Complaint Closed
1		Phone:02 9999 8888 Email: joebloggs@bigpond.com	12/09/2013	Noise	Excessive loud banging noise from site.		12/\$ PM spoke with contractor who advised that motor on concrete pump was defective leading to missfiring. PM directed contractor to ensure that plant is properly operational next time. 12/0 Project Liasion Officer rang and spoke with J Bloggs about the solution that has been implimented.	12/09/2013
1								1









