



TELEPHONE LOG SHEET

MESSAGES TAKEN BY URBAN CONCEPTS

Date of Call	Purpose			Details
	Reg.	Enqu.	Other	
10 Dec 08		✓		Re: Article in Wentworth Courier regarding Community Forum. Explained the format and that a newsletter will be sent shortly.
12 Dec 08		✓		Re: Letter to adjoining landowners. See email sent to Matthew Bailey, Emily Lee and Claudia.
16 Dec 08	✓			Registered for Community Forum, one session each day. Could only register for one session. An email was sent explaining the situation. Waiting for response and preferred session registration.
17 Dec 08			✓	Opposing development. Too high, overshadowing, will not contribute to tourism. If existing hotel cannot make a go of it, you development won't either, 'will destroy our beautiful Double Bay'. Only going through because Ashington bribed the "Labour Party. Too much traffic already on New South Head Road. We will all fight if we are all opposed to it.
17 Dec 08			✓	Times for community forums are absolutely ridiculous - done on purpose. Skulduggery. Residents of Double Bay away. Purposely done to avoid community consultation. No reason they couldn't have been held in February when everyone is back from holiday. Photos are a joke! Piazza doesn't fit. Deceptive photography. All of Double Bay will see it. Don't know who you have paid but have resorted to foul play. Also contacted Ashington directly.
17 Dec 08				Registered for Community Forum.
17 Dec 08			✓	Absolutely impressed. Wonderful! Big asset. Will be nice to have best municipality in Australia. Said Ashington hierarchy should be speaking with hierarchy at Woolworths to do something.
18 Dec 08			✓	Received brochure. Finds it horrendous. Absolutely opposed. Like the old Rex Hotel in Kings Cross. Comment in newsletter – exciting new vision – just words. Project not on. People who designed should go to Sante Fe then would get idea of how low development can be done. Shadowing, vortex of wind, traffic problems. Not able to do underground parking due to ground water 1metre down. All parking in Double Bay choked by traffic now. Concept is wrong. Height of building is unacceptable. Design 1950's. Will get a lot of resistance, a great number of people against it.
18 Dec 08				Registered for Community Forum.



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18 Dec 08				Registered for Community Forum.
18 Dec 08				Registered for Community Forum.
18 Dec 08				Registered for Community Forum.
18 Dec 08		✓		Wanted to know dates and times of session. UC emailed details. Registration came through 19 Dec
19 Dec 08			✓	Registered via post nominating two attendees but only one name. UC rang to obtain name of 2 nd attendee and was advised the following comment: I have read the newsletter from top to bottom but there was no mention of how many floors or height.
19 Dec 08				Registered for Community Forum.
19 Dec 08		✓		Rang regarding proposed height of buildings. Due to the nature of the question an email was sent to Ashington for their direct response.
20 Dec 08		✓		Received a call asking where community forums were being held. Advised Stamford Hotel. The caller said there was no one else at the Hotel. There was a misunderstanding about dates.
22 Dec 08			✓	Ashington deliberately planned to make forums ineffective. Too clever, want dollars.
22 Dec 08	✓			Rang regarding adjoining landowners meeting. Suggested 17 th January, 2009 at 6pm.
22 Dec 08	✓			Ringling regarding adjoining landowners meeting.
22 Dec 08	✓			Resident briefing. Nominated Wednesday 7 th January 6-7.30pm
23 Dec 08	✓			Regarding meeting with Double Bay Residents Association. 13 th January 6 -7.30pm. Would like to attend.
6 Jan 09	✓			No internet access. Wanting to register for Tuesday 20 th Jan 12.30-2.30pm session.



TELEPHONE LOG SHEET

MESSAGES TAKEN BY ASHINGTON

Date of Call	Purpose			Details
	Reg.	Enqu.	Other	
3 Dec 08			✓	Ashington received a call regarding the project. The caller "wanted to convey his overwhelming support for the project and what we are doing and it is his view (and others that he has spoken to) that what we are doing is great and will be great for the area as it really needs it".
22 Dec 08	✓	✓		Register for Community Forum. Has booked.
22 Dec 08	✓	✓		Registered for 17 Jan 1-3pm session.
22 Dec 08		✓		Called no message. Ashington called back.
23 Dec 08	✓	✓		Book in 7.30-9.30 January 21 st .
29 Dec 08	✓	✓		Adjoining Landowner. SP10261. Ashington to set up a meeting.
5 Jan 09	✓	✓		Is a retailer in Double Bay – wanted more information on the development. Will call back to register a time to come to the sessions.
5 Jan 09		✓		Registered interest. Very interested in the development and wants details. Excited about development.
5 Jan 09	✓			Registered for community forum Thursday 22 nd January 12.30pm session.
6 Jan 09	✓			Registered for community forum. Saturday 17 th January 1pm session. X 2
7 Jan 09	✓			Registered for community forum. Wednesday 21 st January 12.30pm session.
7 Jan 09		✓		How high will the buildings be? Sent through registration details.
8 Jan 09	✓			Wanted to register. Sent details. Registered for community forum Wednesday 12.30pm session
9 Jan 09	✓			Registered for community forum. Thursday 22 nd January 12.30pm session.
9 Jan 09	✓			Tuesday 20 th January 12.30 session. Left message. Follow up.
9 Jan 09	✓			Tues, Wed, Thurs evening. Booked.



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MESSAGES TAKEN BY URBAN CONCEPTS

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	Reg.	Enqu.	Other	
12 Jan 09	✓			Registered for community forum.
12 Jan 09	✓			Registered for community forum
12 Jan 09	✓			Registered for community forum
12 Jan 09	✓			Registered for community forum
12 Jan 09	✓			Registered for community forum. X4
12 Jan			✓	Representative from local community radio. Passed on details to Ashington who contacted directly.
13 Jan 09	✓			Registered for community forum
13 Jan 09	✓			Registered for community forum
13 Jan 09	✓			Registered for community forum
13 Jan	✓			Rang and emailed through registration.
14 Jan		✓		Rang to ask which forum registered to attend. Hadn't received email confirming registration.
14 Jan 09	✓			Registered for community forum
14 Jan 09	✓			Registered for community forum
14 Jan 09	✓			Registered for community forum
14 Jan 09	✓			Registered for community forum
14 Jan 09	✓			Registered for community forum
14 Jan 09	✓			Registered for community forum
14 Jan		✓		Caller asked if we had an information pack to send out. Wanted information for and against. Photo montage. Advised to look in Wentworth Courier, page 5.
15 Jan				Wanted to speak to Ashington regarding project before deciding if needed to attend a community forum. Emailed details through to Ashington who contact directly. Claudia spoke with her and her comments are on an email dated 15 Jan 09.



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	Reg.	Enqu.	Other	
15 Jan	✓			Registered for community forum Saturday 9.30-11.30. Needed to change date. Re-registered for Wednesday 21 st January 7.30-9.30 am session.
15 Jan 09	✓			Registered for community forum
15 Jan 09	✓			Registered for community forum
15 Jan 09	✓			Registered for community forum
15 Jan 09	✓			Registered for community forum
15 Jan 09	✓			Registered for community forum
12 Jan 09	✓			Registered for community forum
16 Jan	✓			Wanted to change registration. Also wanted to know if a model was going to be done. Left registration for Thursday 22 nd January.
16 Jan	✓			Wanted to attend Saturday session. Explained no places left. Wasn't keen on other times.
16 Jan				Rang to say people had been ringing Council to complain 1800 number not being answered. UC explained if we are busy on a call goes to messagebank. People needed to leave a message and we would return call.
16 Jan 09	✓			Registered for community forum
16 Jan 09	✓			Registered for community forum
16 Jan 09	✓			Registered for community forum
16 Jan 09	✓			Registered for community forum
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16 Jan 09	✓			Registered for community forum
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16 Jan 09	✓			Registered for community forum
12 Jan 09	✓			Registered for community forum
17 Jan	✓			Rang caller back on 19 Jan. Registered for community forum Thursday 22 nd January 7.00-9.00pm session
17 Jan	✓			Rang him back on 19 Jan. Registered for community forum Wednesday 21 st January, 7.30am session
17 Jan	✓			Rang to apologise, was delayed and couldn't make Saturday session. Re-registered for Tuesday 20 th January, 7.30am session
19 Jan	✓			<p>Wanted to register for a session that was fully booked. Unable to attend early session. UC didn't take number. After this call discussed with UC and Ashington on what to say. that is,.</p> <ol style="list-style-type: none"> 1. take details and put on list 2. Advise presentation going on website 3. Drop-In Centre opening in February. <p>Caller decided to turn up Tuesday 20th January 12.30 session and were able to attend due to some registered people not attending.</p>
19 Jan	✓			Rang and enquired about community forums. Was going to speak with friends and neighbours. Requested 7 spaces be put on hold.
19 Jan		✓		Wanting to know if people rang 1800 for community forum. Advised yes.
19 Jan		✓		<p>Wanted to register for community forum but unable to attend as away from Sydney for the rest of the week.</p> <p>Email when Drop-In Centre opens.</p>
19 Jan 09	✓			Registered for community forum
19 Jan 09	✓			Registered for community forum
19 Jan 09	✓			Registered for community forum
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19 Jan 09	✓			Registered for community forum
20 Jan				Wanted to register for 12.30-2.30 session. Left message 4.17pm in office until 5pm.
20 Jan	✓			Wanted to know times of community forums. No indication of times in brochure. Rang back and gave details. Registered for community forum Wednesday 21 st January 12.30-2.30pm session. X2
20 Jan	✓			Registered for Community Forum. X2
20 Jan	✓			Registered for community forum
20 Jan	✓			Registered for Community Forum
20 Jan	✓			Registered for Community Forum
20 Jan	✓			Registered for Community Forum
20 Jan	✓			Registered for Community Forum
20 Jan	✓			Registered for Community Forum
20 Jan	✓			Registered for Community Forum
20 Jan	✓			Registered for community forum Rang and left message confirming.
20 Jan				Want to attend forums, but it seems you are always at forums and difficult to make registrations. Did not leave details to call back.
21 Jan			✓	Due to unforeseen circumstances unable to attend community forum tonight. Please drop 4 seats I have reserved.
21 Jan	✓			Left message to register for community forum Rang back and confirmed booking.



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21 Jan			✓	UC rang Phillip Mason. He advised recording of session was not available. Requested information regarding proposed number of shops and construction timeframe. Forwarded questions to Ashington for response.
21 Jan	✓			Left message to register for community forum UC rang back and confirmed.
21 Jan	✓			Left message to register for community forum Thursday UC rang back and confirmed.
21 Jan	✓			Left message to register for community forum Thursday UC rang back and confirmed.
21 Jan	✓			Left message to register for community forum UC rang back and left message.
21 Jan	✓			Left message to register for community forum
21 Jan				Not productive system to have no one there. Odd circumstances. Did not leave name or number to call them back.
21 Jan	✓			Had registered for Tuesday evening session, but was unable to attend. Re-registered for Thursday evening session. Confirmed.
21 Jan			✓	Just home from holidays and wondering if lunchtime session is available. Rang 11.07am to explain, but no one was home and there was no messagebank to leave a message.
30 Jan		✓		Resident of Darling Point and interested in understanding more about the development. He was unable to attend forums. Particularly interested in groundwater aspects of project. Emailed to Ashington to contact directly.
23 Jan			✓	Ringling to state complete objection to height. Resident of Double Bay for 50 years. One of the first shops. Totally opposed to height.
27 Jan		✓		Rang to ask if Ashington could call regarding development. He has some positive thoughts rather than negative towards the project and would like to discuss. Ashington contacted directly.
28 Jan		✓		Call received regarding development. Due to the nature of the call advised Ashington who contacted directly.



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	Reg.	Enqu.	Other	
29 Jan				Wanted to know when Draft comments were being sent out. Advised by week ending 9 th February.
29 Jan				Purchasing residential and wanted information. Due to the nature of the call advised Ashington who contacted directly.
29 Jan			✓	Caller sent email with company details regarding cleaning contact. Forwarded to Ashington.
29 Jan			✓	Rang to ask if site was being boarded up in next month or so. Due to the nature of the call passed on to Ashington to contact directly.
12 Feb 9.20am			✓	Caller advised the recording of the Ashington Meeting on Saturday 17 Jan 4-6pm session is unaudible. Is unable to transcribe. UC asked if an email or write a letter to that effect could be sent. This was done.
12 Feb 09			✓	Rang to say had received Transcript from Community Forum on Thursday 22 nd Jan 7.30am session and that all was o.k. Was happy with report.
17 Feb 09		✓		Caller rang to say Record of Comments had been received, thank you. Caller was under the impression that she would receive transcripts from all the sessions. UC explained that not the case, you only receive from the session you attended for comment. The final transcripts from all the sessions would be on the website.